Community Banking

in the 21st Century



#### 2019 National Survey of Community Banks

#### Michael Stevens, Alisha Sears and Andrew Meyer

The views expressed are not necessarily those of the Federal Reserve System.

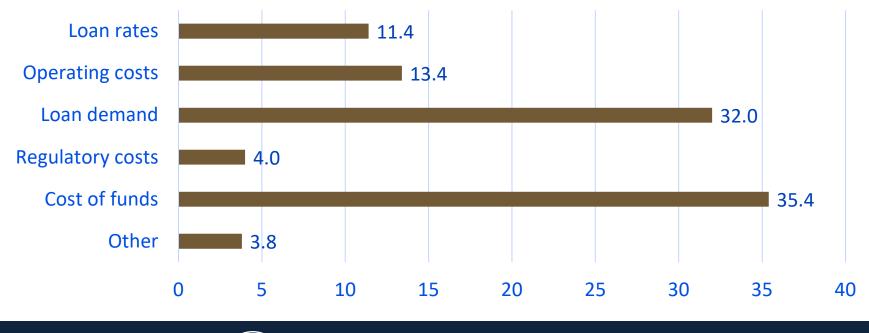






#### The cost of funds has the biggest perceived influence on profitability. Regulatory cost is way down the list.

Figure 4: Which of the following is most likely to have the biggest influence on profitability over the next 12 months?



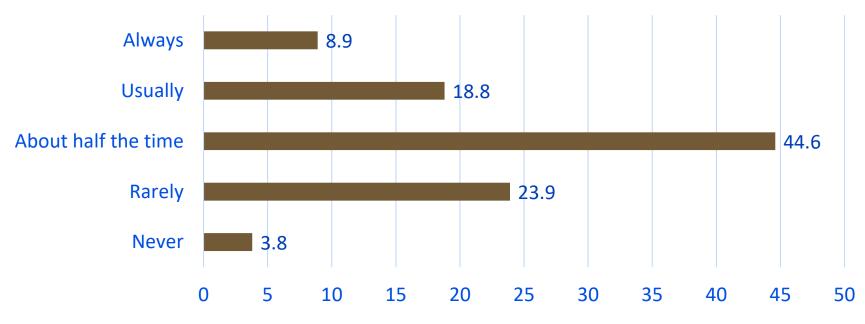
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# On balance, bankers consider core deposit growth to be as important as loan growth.





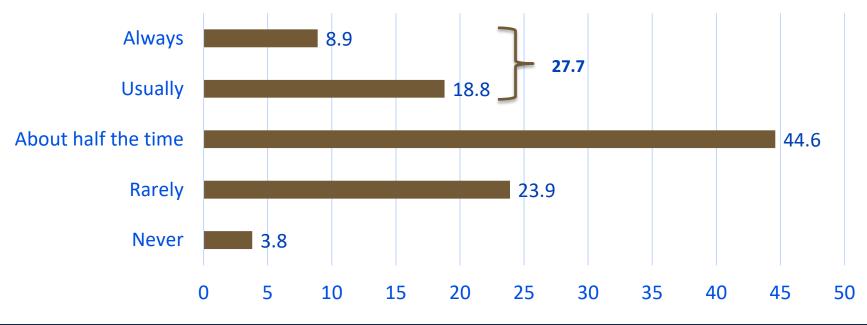






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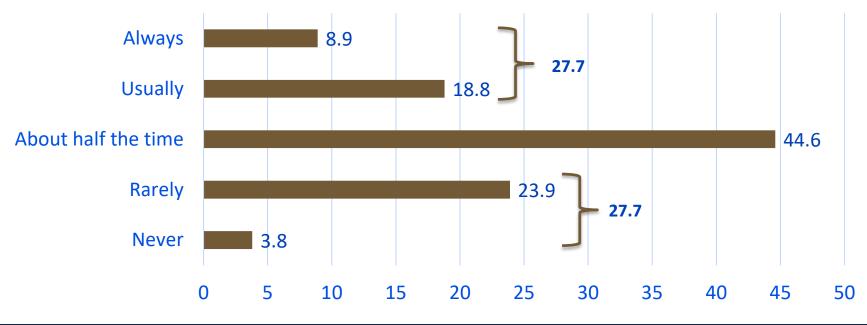






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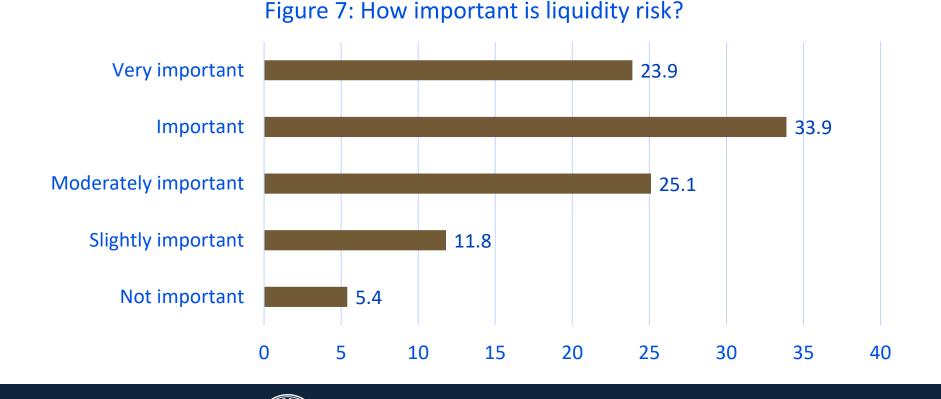








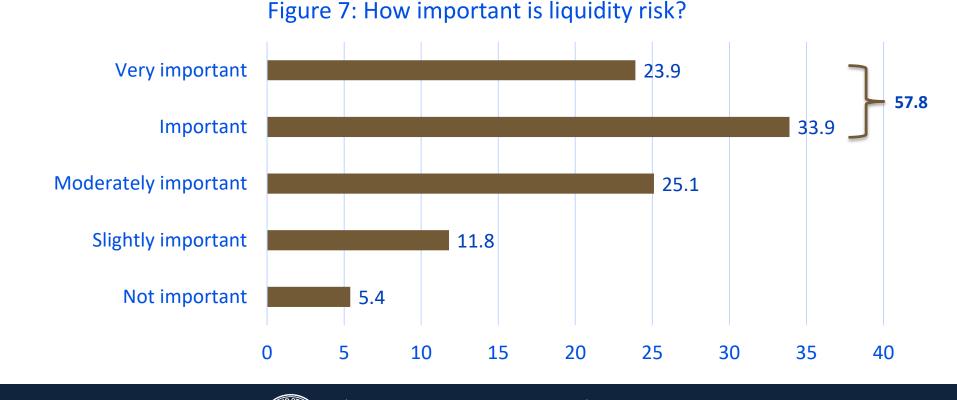
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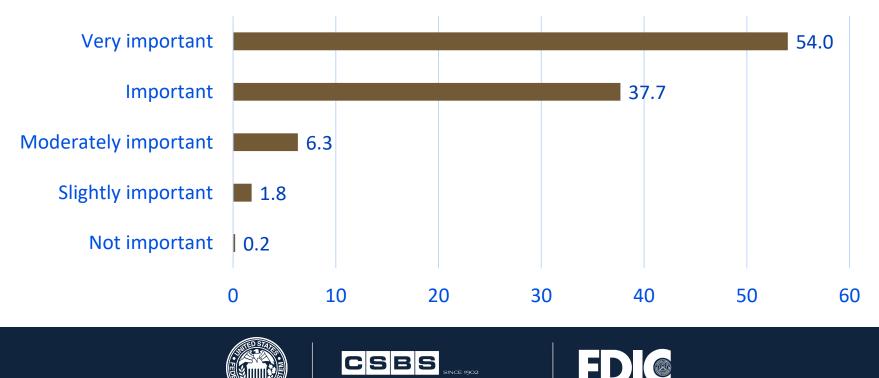






## ... and bankers are deeply concerned about competitors poaching their core deposits.

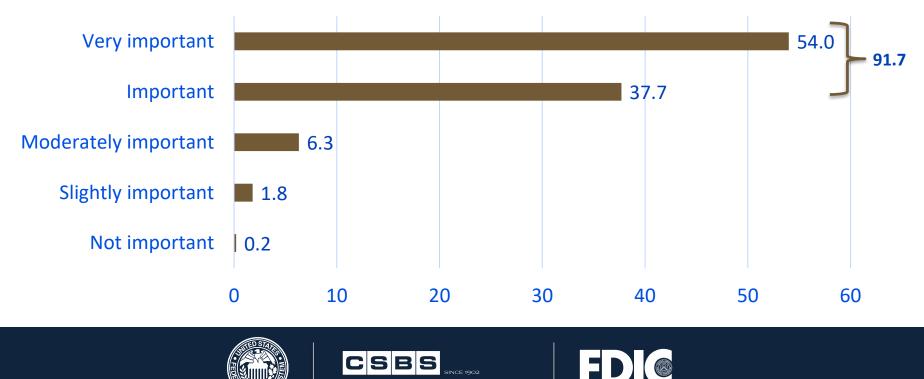
Figure 8: How important is market competition as an impediment to attracting and retaining core deposits?





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Figure 8: How important is market competition as an impediment to attracting and retaining core deposits?





## Most of the competition for checking accounts is from local sources . . .

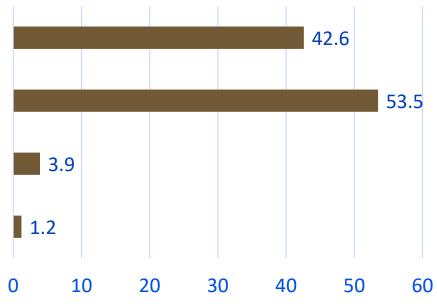
#### Figure 9: What is your greatest source of competition for transaction deposits?

Institutions with a headquarters in our market

Institutions with branches or satellite offices, but no headquarters, in our market

Institutions with neither a headquarters nor any branches or satellite offices in our market

Does not apply









# ... but a higher percentage of <u>non-transaction</u> deposit competition comes from a distance.

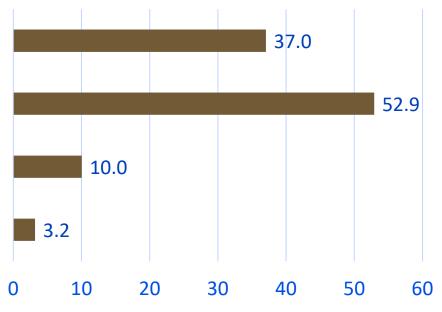
#### Figure 10: What is your greatest source of competition for nontransaction deposits?

Institutions with a headquarters in our market

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Institutions with neither a headquarters nor any branches or satellite offices in our market

Does not apply











#### **Funding Perspectives**

Mixed perspectives but...

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- acknowledgment that difficulty attracting and retaining core deposits is a trend that is expected to continue; and
- overall, more reliance on FHLB advances, brokered, and reciprocal deposits.

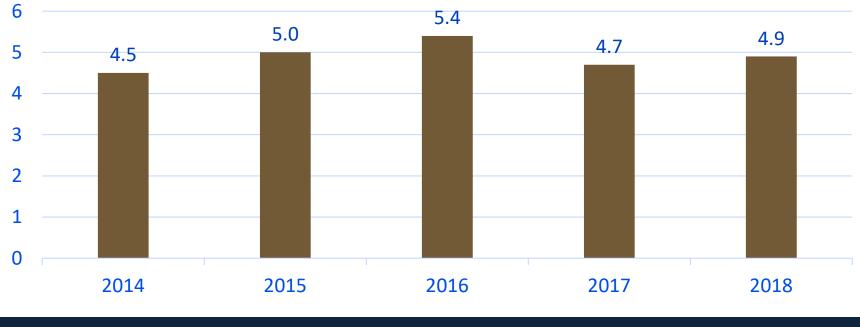






### After dropping 13% in 2017, compliance costs edged upward 4% in 2018.

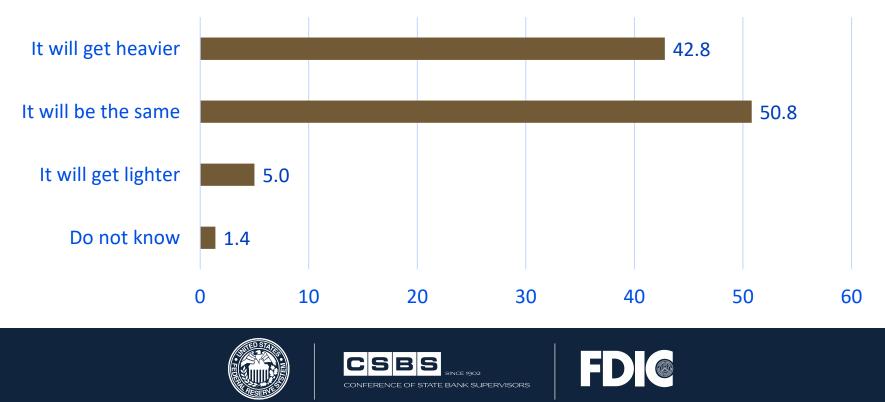
Figure 71: Implied Amounts of Regulatory Costs for all State-Chartered Community Banks and Thrifts (\$billions)





#### More bankers are pessimistic than optimistic about future regulatory burden, but a majority think it will remain stable.

Figure 72: How do you expect the regulatory burden on your bank to change over the next 12 months?



#### Thoughts on the Economic Growth, Regulatory Relief and Consumer Protection Act's (S.2155) Impact

- "Neutral about the benefits"
- "Provides minimal relief"
- "Misses the mark as far as creating measurable change"
- "Step in the right direction but it should have, and could have, done more"
- "Helps larger banks more than smaller banks"

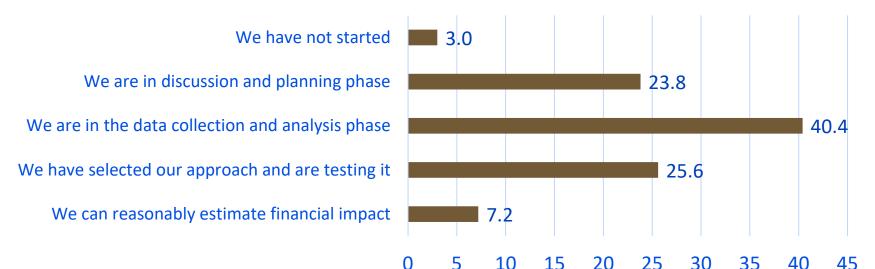






### Bankers continue to make progress toward the implementation of CECL . . .

Figure 29: Which of the following most closely describes the current status of your efforts for transitioning to the Current Expected Credit Loss (CECL) methodology?



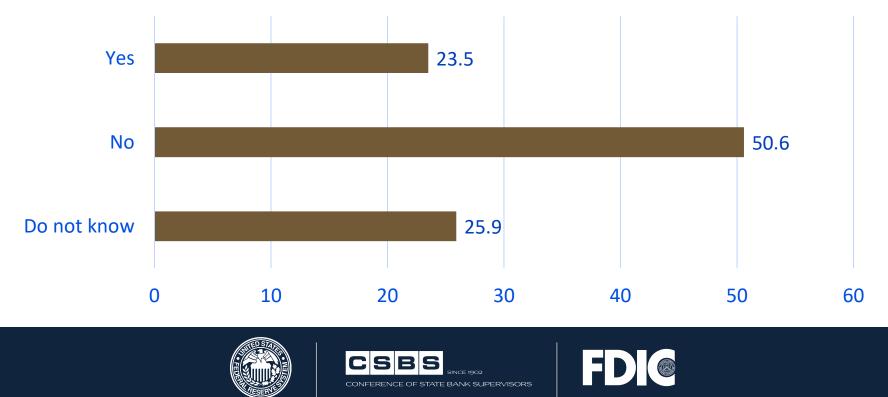






### ... but a many of them think that a larger staff will be necessary ...

Figure 30: Will the implementation of CECL require you to employ a larger staff than you would need in the absence of CECL?

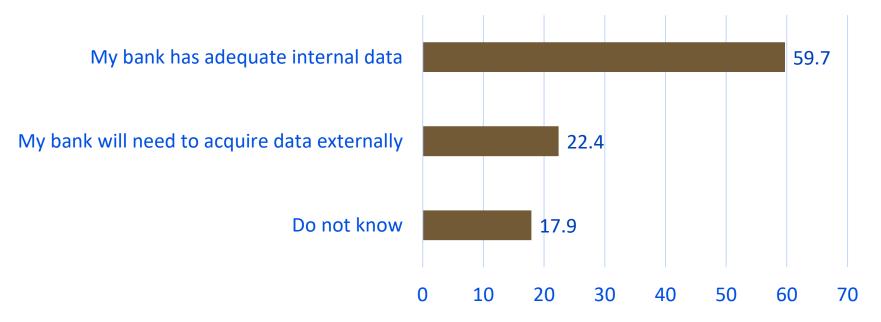


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### ... and a similar number think that they'll need more data.

#### Figure 31: Which statement best describes your data needs regarding the implementation of CECL?



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#### Technology Words of Wisdom

- Improve secure transfer of documents
- More off-site ability is a "double-edged sword"
- Use technology and data to better risk-focus examinations
- Greater transparency and faster notifications when breaches occur







#### **Cyber Risk Is Significant But...**

- "Leading edge, not bleeding edge"
- "Fast adopters of technology, not necessarily innovators"
- "Second phase adopters"

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"Slow follower strategy"

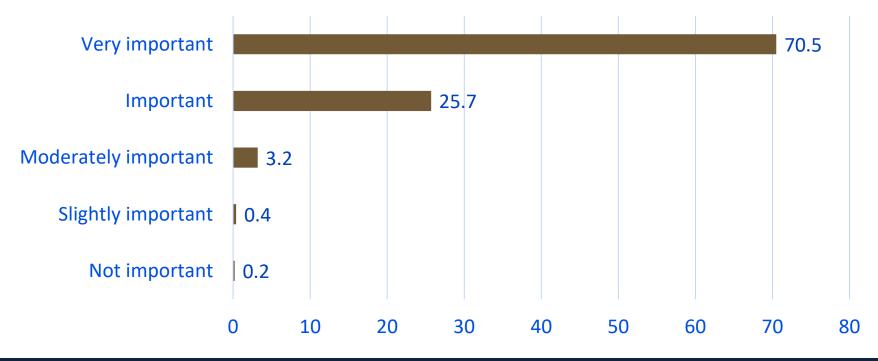






# Almost all bankers think that cybersecurity risk is either important or very important.

#### Figure 75: How important is cybersecurity risk?



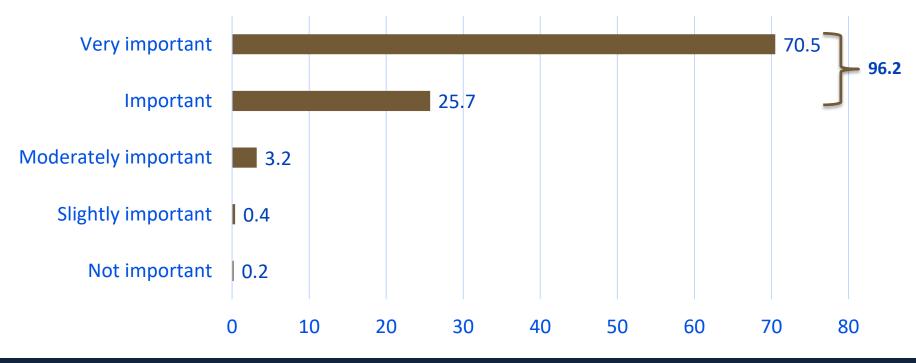






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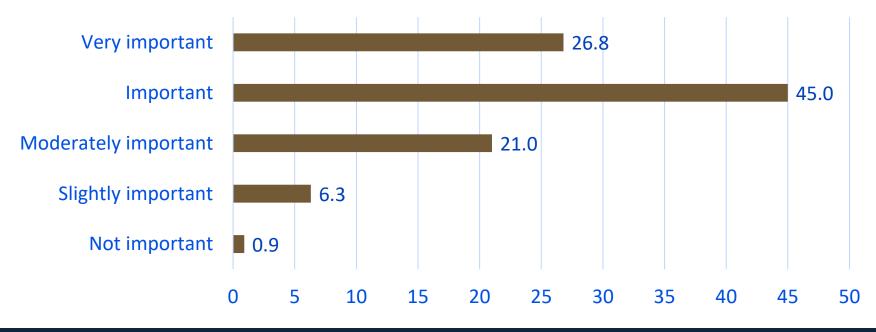






# And a large majority believe it is important to keep up with new or emerging technology . . .

Figure 42: How important is the adoption of new or emerging technologies to meet customer demand in your market?



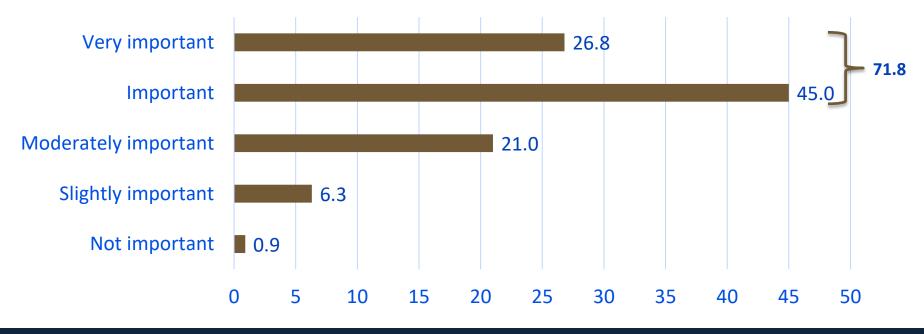






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Figure 43: How important is it to be a <u>leader</u> in new or emerging technology adoption to meet customer demand in your market?

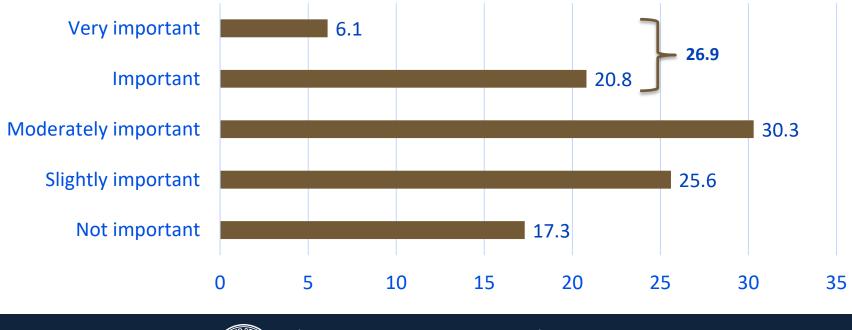






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Research and Policy Conference









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#### Discussion of the 2019 CSBS National Survey of Community Banks

**Presenters:** 

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**Michael Stevens,** Senior Executive Vice President, Conference of State Bank Supervisors

Alisha Sears, Senior Analyst, Conference of State Bank Supervisors

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